

I am emailing in response to the 'Application for review of a premises licence' for Eden Bistro, Ashby Road, Moira, DE12 6DJ.

Eden Bistro has been a major cause for concern for the residents within its direct vicinity since it opened in May/June 2021. It was our understanding that it was to be a cafe/ coffee shop/ bistro which would provide light ambient music for its customers. Unfortunately, it has proved to be anything but!

Within the first week of opening, we the local residents were subjected to loud, open air, live music from morning until late at night, every weekend. It didn't stop there unfortunately, as Eden Bistro's customers felt they should sing along as loud as they could, which in turn led to the volume being cranked up even further. Local families expect to be able to enjoy their gardens during the summer months and entertain, without having to listen to the screeching of "This sex is on Fire" coming from the bistro! Nor do I expect to have to close all of my windows in an attempt to keep the noise out, which I may add didn't work as the vibration from the volume could still be heard and felt. We have also been subjected to shouting and offensive language late at night, which has been totally unacceptable.

Mr Griffin did nothing to discourage this behaviour from his customers and it soon became apparent that he no control over them whatsoever and even openly condemning the local residents on social media for daring to complain, which of course, prompted his customers to support him by leaving there own somewhat vile remarks aimed at the residents.

It came as a huge relief when Eden Bistro's licence was reviewed some months later, restricting live music to indoors only and their compliance seemed to be upheld for a short while. However, non compliance has been flaunted on several occasions. To celebrate the first year of opening in 2022, Eden bistro had a stage erected at the Rawdon Road side of the premises, advertising open air, live entertainment. It certainly attracted the crowds and once again the residents were subjected to much of the same as previously.

The volume of noise has been intermittent since, and on occasions, it has been very audible, most recently on 9th December 2022. Eden Bistro had also advertised a Christmas party on 23rd December 2022 on social media, encouraging all to join them. I'm unable to comment on that, as I wasn't at home that particular evening, however I wouldn't have expected it to be quite affair.

There is also an ongoing problem with delivery vans very early in the morning and waste collectors which can be clearly heard and obviously is a disturbance. The parking on the double yellow lines is yet another issue, the traffic coming from Rawdon Road can't possibly see the the oncoming vehicles coming down hill on Ashby Road?... and then of course, the customers who insist on parking directly outside the front of Eden bistro, leaving their cars on the double yellow lines whilst they pop in for a bite to eat and a coffee? I've always had the understanding this was indeed a traffic offence?

I do hope this provides and fair and honest view on Eden Bistro.

Yours sincerely

